

From the General Manager

Welcome to our autumn edition. At Easylink we have been busy finding new and interesting social outing destinations. I am sure you will be pleased with the results. Standouts for me are Ebenezer Church, Australia's oldest surviving church and my favourite, the Lindsay & Edmunds chocolate factory tour – yum! As always, remember to book well in advance as our program fills quickly.

To minimise travel times, we have introduced NORTH BUS and SOUTH BUS outings. If you live between Manly and south of Narrabeen bridge, you will travel on a SOUTH BUS. Otherwise, you will travel on a NORTH BUS (including those in the Forest areas).



Easylink's Mystery Morning Teas

We have introduced a new social outing entitled Easylink's Mystery Morning Teas. Easylink will select different cafes and you will get a lovely coffee or tea and a yummy cake. Depending on how popular these low-cost outings are, we may offer them more regularly.

We Need Your Feedback!

March is customer satisfaction month. Easylink is very interested in your feedback which will assist us in improving our customer service. If you respond you have a chance of winning a \$100 voucher. You can complete the survey on our website's home page or call Meaghan who will take your answers over the phone on 9919 0700.

Can You Help?

As a Not for Profit organisation, Easylink has a Board of Directors who are accountable for the direction and leadership of the company. We have a vacant position and the Board are keen to fill the position with a customer or customer's family member. We are looking for someone who has experience in at least one of the following: Company Secretary, Finance & Risk, Small Business or Not for Profit Organisation and the time and passion for their local community. If you or a family member are interested, please call me on 9919 0700.

Try a Mystery Drive

Our fortnightly mystery drives are a great way to ensure you stay connected and make some new friends. As you know, being socially isolated can result in loneliness and depression. We encourage you to get out and explore the Sydney area with the same group of people each time. Mystery drives cost between \$15 - \$25 for a half day and \$20 - \$30 for a full day. Our customer feedback reports that Easylink's mystery drives are great fun!

With the kindest regards,

Susan