

From the General Manager

Welcome to Winter!

Although with all the rain we've had it seems we skipped summer this year. Nevertheless, we have a great line up of activities over the coming months to warm the spirits.

After two years of thwarted attempts, we are going to try again to get into the city to see the spectacular lights of the Vivid festival. It will be a late night but well worth it to see Sydney shine. We also have a few other new locations we are going to explore over the coming months, including the Museum of Fire, Sydney Tramway Museum and the Sisters of Charity Heritage Centre. And we'll be repeating some of our popular outings that unfortunately a few people missed out on last time, including the ferry to Ettalong, Elizabeth Farm and the Vaucluse House tour.

Over April and May we were also fortunate enough to host a number of you for feedback sessions at our offices in Cromer. Many thanks to those of you who did manage to come to these sessions. The feedback was invaluable, and we now have 'bus loads' of great ideas for places to explore around Sydney. We have been able to bring a few of these into this calendar, such as the Camelia Gardens and Penrith Panthers, as well as a couple of favourites you wanted to head back to at Barangaroo and the Baha'i Temple.

Your feedback is very important to us in ensuring we provide a community transport service that meets your needs and exceeds your expectations. Building on the feedback sessions mentioned above, we would love it if all of you could spend a few minutes filling in the surveys at the back of this months calendar and passing these back to the driver or helper on your next outing. If you would prefer to give us feedback over the phone, by all means feel free to call the office and ask to speak to myself. I am always happy to have a chat.

Dan



Lunch at H20 in April



March's "Aloha Lunch" with special guest... Elvis!



"The Big Sing" putting on a show in March



Easylink's Art Social Program in May

Book now to secure your spot

02 9919 0700



JUNE SOCIAL OUTINGS

Eastern Suburbs Lunch



Take a Winter scenic drive with us over the bridge to the Eastern Suburbs. We will stop for lunch at North Bondi RSL for lunch (at your own expense).

Please note that the RSL has an incline from the street to its' entrance.

Friday 3rd of June

\$25 per person Easy access but
\$40 per couple incline to entrance

Vivid Festival Drive



After last year's event was cancelled, Vivid is back better than ever for 2022! Join us for supper with a view and then a twilight drive through the city, exploring the vibrant lights of the festival.

SOUTH BUS
Tuesday 7th of June
NORTH BUS
Wednesday 8th of June

\$35 per person Easy access but
\$60 per couple some uneven ground

Mystery Morning Tea



We will be picking you up early and taking you to a surprise location for morning tea. Enjoy a tea, coffee and something yummy with fellow Easylink customers. Morning tea will be at your own expense.

SOUTH BUS
Thursday 9th of June
NORTH BUS
Tuesday 21st of June

\$15 per person Easy access

Lunch at Beach Club Collaroy



Now, this is a club with a view! Join us for a cosy Winter's lunch with spectacular views over Collaroy beach.

We have made a group booking but lunch will be at your own expense.

Saturday 11th of June

\$20 per person
\$30 per couple Easy access

Bicentennial Park & Lunch at Dooley's

Explore over 40 hectares of scenic parklands at Bicentennial Park. Located at Sydney Olympic Park, peruse the park at your own leisure before we head to lunch at Dooley's Regents Park. We have made a group booking but lunch is at your own expense.

Thursday 16th of June

\$25 per person Easy access but
\$40 per couple lots of walking

Elizabeth Farm Tour & Lunch



We are heading back to Elizabeth Farm due to popular demand. Take a self guided tour through Australia's oldest homestead in Rosehill. Afterwards we will go to Rosehill Bowling Club for lunch (at your own expense).

Friday 17th of June

\$25 per person Some steps and
\$40 per couple uneven surfaces

Baha'i Temple Tour & Lunch at Club Belrose



Join us for a guided tour through the Baha'i House of Worship in Terrey Hills. Learn about this beautiful landmark and the Bahai' community. We have a lunch booking at Club Belrose afterwards but lunch is at your own expense.

Monday 20th of June

\$20 per person Easy access but
\$30 per couple lots of walking

Mystery Movies & Ice Cream



We are off to Warriewood Cinema for our monthly Mystery Movie. Afterwards, we'll swing past McDonalds for ice-cream! Price includes transport, movie ticket and ice-cream. Lunch and other snacks are at your own expense.

Thursday 23rd of June

\$30 per person Easy access
\$50 per couple

Lunch at Balgowlah RSL



Our second June Saturday lunch will be at Balgowlah RSL. Dine at the Bayshores Bistro and Bar where their extensive menu will appeal to all tastes and budgets.

We have made a group booking but lunch is at your own expense.

Saturday 25th of June

\$20 per person Easy access
\$30 per couple

Barangaroo Aboriginal Tour



Led by a team of Aboriginal educators, this tour of Barangaroo will immerse you in the native history of Sydney and the clans of the Eora Nation. BYO lunch or dine in the restaurants on offer. Please dress for all weather and wear comfortable walking shoes. This outing will have an early start.

Tuesday 28th of June

\$50 per person Easy access but
\$90 per couple lots of walking

Visit Kurnell & Lunch in Cronulla



Visit the First Fleet's landing spot at picturesque Kurnell in south Sydney.

After, we have a lunch booking at Cronulla RSL, a beautiful venue with a great menu. Lunch will be at your own expense.

Thursday 30th of June

\$25 per person Easy access but
\$40 per couple some uneven ground

Book now to secure your spot

02 9919 0700



JULY SOCIAL OUTINGS

Ferry to Ettalong & Lunch

Back by popular demand! We'll catch a ferry from Palm Beach to Ettalong. An Easylink bus will meet us at the wharf and take us to Ettalong Diggers for a delicious lunch (at your own expense). After, you'll be taken home on the bus. This will be a big day out!

SOUTH BUS
Friday 1st of July
NORTH BUS
Friday 15th of July

\$30 per person Easy access but
\$50 per couple some uneven ground

Mystery Morning Tea

We will be picking you up early and taking you to a surprise location for morning tea. Enjoy a tea, coffee and something yummy with fellow Easylink customers. Morning tea will be at your own expense.

SOUTH BUS
Tuesday 5th of July
NORTH BUS
Tuesday 19th of July

\$15 per person Easy access

Vaucluse House Tour & Lunch

We had a lot of people miss out last month, so we are heading back to Vaucluse House. Explore this beautiful 19th century mansion on a self-guided tour. The first floor is all accessible but there are stairs up to the higher floors. We will go to lunch at Club Rose Bay afterwards (lunch at your own expense).

Thursday 7th of July

\$35 per person Easy access but
\$60 per couple stairs to higher floors

Lunch at Club Totem

The Forty Baskets restaurant at Club Totem in Balgowlah boasts a vast and delicious menu for all budgets. Their desserts in particular are especially yummy!

We have made a group booking but lunch will be at your own expense.

Saturday 9th of July

\$20 per person
\$30 per couple Easy access

Museum of Fire & Penrith Panthers

Tour the Museum of Fire in Penrith, which explores heritage-listed fire vehicles and celebrates the heroic history of firefighters and services. After, we will go to Penrith Panthers where you can choose from a vast array of restaurants for lunch (at your own expense). This will be a big day out with an early start.

Tuesday 12th of July

\$35 per person
\$60 per couple Easy access

Lunch at the Kirribili Club

Located in Lavender Bay, The Kirribili Club is a stylish North harbour side venue with a yummy two course menu on offer (and included in the price).

Afterwards we'll stop at Blues Point Reserve to take in the magnificent view of the Harbour Bridge.

Thursday 14th of July

\$50 per person
\$90 per couple Easy access

Sydney Tramway Museum & Lunch

Take a step back in time when we have a guided tour of Sydney's Tramway Museum. Located in the Sutherland Shire, morning tea will be included. After we will head to lunch at Club Kirrawee (lunch at your own expense). This will be a big day out and an early start.

Wednesday 20th of July

\$45 per person
\$80 per couple Mostly accessible but you will need to use a step to get on tram

Sisters of Charity Heritage Centre & Picnic Lunch

Connect with the history of the Sisters of Charity Australia at this warm and welcoming Heritage centre in Potts Point. This will be a guided tour including morning tea. We will have a picnic lunch at harbour-side Beare Park afterwards.

SOUTH BUS
Friday 22nd of July
NORTH BUS

Thursday 28th of July Easy access

Lunch at Bayview Golf Club

Known for its friendly and relaxed atmosphere, Bayview Golf Club boasts a state of the art clubhouse with a fantastic restaurant on-site. The menu offers light lunch options including burgers, toasties and sandwiches.

We have made a group booking but lunch is at your own expense.

Saturday 23rd of July

\$20 per person
\$30 per couple Easy access

Mystery Movies

We are off to Warriewood Cinema for our monthly Mystery Movie. Afterwards, we'll swing past McDonalds for ice-cream! Price includes transport, movie ticket and ice-cream. Lunch and other snacks at the Cinema will be at your own expense.

Monday 25th of July

\$30 per person
\$50 per couple Easy access

Visit Camellia Gardens & Lunch

Requested by a fellow Easylink customer, we are heading to Caringbah to visit the E.G. Waterhouse National Camellia Gardens. Explore the gardens at your own leisure. We have a lunch booking at Tradies Caringbah afterwards (at your own expense). This will be a big day out!

Friday 29th of July

\$25 per person
\$30 per couple Uneven grounds and lots of walking

Book now to secure your spot

02 9919 0700



- SOCIAL OUTING NEWS -

SOCIAL OUTINGS IMPORTANT INFORMATION -

- Due to COVID-19 these outings are subject to change with little notice. We will endeavour to contact all customers with alternative arrangements should this occur.
- Prices listed include transport to and from your home.
- **Once you have made a booking, a fee of \$10 per person will be charged for each cancellation.**
- Prices listed are for those subsidised through the Commonwealth Home Support Program (CHSP) or Community Transport Program (CTP)
- **NDIS, private customers and those on a home care package (HCP) pay an additional \$15 per outing.** Transportation costs can be claimed through your NDIS and HCP provider - food, tickets, and miscellaneous fees are payable separately. We can advise you of costs upon booking. Please call us on 02 9919 0700 for more information.

- Social Outings boundaries -

Are you North or South? Check below. If you don't see your suburb, please call us on 02 9919 0700.

SOUTH BUS

Allambie Heights	Duffy's Forest	Manly Vale
Balgowlah	Dee Why	North Balgowlah
Beacon Hill	Fairlight	North Manly
Belrose	Forestville	Naraweena
Brookvale	Frenchs Forest	Oxford Falls
Clontarf	Freshwater	Seaforth
Curl Curl	Killarney Heights	Terrey Hills
Davidson	Manly	

NORTH BUS

Avalon	Cromer	Warriewood
Bayview	Elanora Heights	Whale Beach
Bilgola Plateau	Ingleside	Wheeler Heights
Church Point	Narrabeen	Palm Beach
Clareville	North Narrabeen	
Collaroy	Mona Vale	
Collaroy Plateau	Newport	

Easylink to Wellness Lunch & Exercise Classes



Join us on our Easylink to Wellness outings. We start with lunch at Manly Leagues before your private exercise class at Active Seniors, Dee Why. Afterwards, we will drop you home. All mobilities are welcome!

Price includes transport, lunch and your exercise class.

\$20 - for CTP and CHSP customers registered with My Aged Care

\$35 - Private, NDIS and Home Care Package customers

SOUTH BUS

<u>JUNE</u> Monday 27th Wednesday 8th, 22nd Friday 3rd, 17th	<u>JULY</u> Monday 11th, 25th Wednesday 6th, 20th Friday 1st, 15th, 29th
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NORTH BUS

<u>JUNE</u> Monday 6th, 20th Wednesday 1st, 15th, 29th Friday 10th, 24th	<u>JULY</u> Monday 4th, 18th Wednesday 13th, 27th Friday 8th, 22nd
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Book now to secure your spot

02 9919 0700



2022 Easylink Shopping Shuttles

 **First trip is free**

Shopping shuttles run every fortnight and start from \$15 return. You may bring up to four large zip-up bags onto the bus and we will carry your bags to the front door for you.

Please refer to the table below to see what day we pick up from your suburb.

For more information on specific dates, suburbs, or to book on the shuttle, please call 02 9919 0700.

Day	Suburbs	Location
Monday	Warriewood, Bayview, Mona Vale, Elanora Heights, Narrabeen, Collaroy	Warriewood Square
Tuesday	Narrabeen, Newport, Avalon, Palm Beach, Bilgola Plateau	Warriewood Square
Tuesday	Cromer, Dee Why, Narrabeena, Beacon Hill, Manly, Manly Vale, Balgowlah, Fairlight, Queenscliff, Freshwater	Warringah Mall
Wednesday	Collaroy, Narrabeena, Killarney Heights, Allambie Heights, Forestville	Warringah Mall

2022 Easylink Mystery Drives

Easylink's Mystery Drives run every fortnight and start from \$15 for a half day and \$20 for a full day outing. Visit surprise destinations and explore Sydney with other people in your neighbourhood.

Please refer to the table below to see what day we pick up from your suburb.

For more information on specific dates, suburbs, or to book, please call 02 9919 0700.

Day	Suburbs
Tuesday - FULL DAY	Collaroy, Narrabeen, Warriewood
Tuesday - FULL DAY	Warriewood, Mona Vale, Newport
Tuesday - FULL DAY	Cromer, Dee Why, Wheeler Heights, Curl Curl, Narrabeena
Tuesday - HALF DAY	Brookvale, Cromer, Dee Why, Freshwater
Wednesday - FULL DAY	Dee Why Gardens
Wednesday - HALF DAY	Allambie Heights, Forestville, Frenchs Forest
Wednesday - HALF DAY	Manly, Seaforth, Fairlight, Manly Vale
Thursday - FULL DAY	Balgowlah, Manly, Fairlight, Queenscliff
Thursday - FULL DAY	Avalon, Mona Vale, Newport, Palm Beach
Friday - FULL DAY	Avalon, Mona Vale, Narrabeen, Palm Beach



Book now to secure your spot

02 9919 0700





Easylink Community Transport 2022 Client Survey

Your participation in our annual client survey will help us improve our service to you.

Satisfaction with the provision of services

1. Individual Transport (e.g., Doctor's appointments, visiting family, etc)

- | | |
|--|---|
| <input type="checkbox"/> Extremely satisfied | <input type="checkbox"/> Below expectations |
| <input type="checkbox"/> Very happy | <input type="checkbox"/> Extremely dissatisfied |
| <input type="checkbox"/> As expected | <input type="checkbox"/> Not applicable |

Please add comments to help us improve our level of service.

2. Shopping Shuttles

- | | |
|--|---|
| <input type="checkbox"/> Extremely satisfied | <input type="checkbox"/> Below expectations |
| <input type="checkbox"/> Very happy | <input type="checkbox"/> Extremely dissatisfied |
| <input type="checkbox"/> As expected | <input type="checkbox"/> Not applicable |

Please add comments to help us improve our level of service.

3. Social Outings. (Including - Variety of Outing Destinations / Venues / Activities)

- | | |
|--|---|
| <input type="checkbox"/> Extremely satisfied | <input type="checkbox"/> Below expectations |
| <input type="checkbox"/> Very happy | <input type="checkbox"/> Extremely dissatisfied |
| <input type="checkbox"/> As expected | <input type="checkbox"/> Not applicable |

Please add comments to help us improve our level of service.



4. Mystery Drives (Including - Variety of Outing Destinations / Venues / Activities)

- Extremely satisfied
- Very happy
- As expected
- Below expectations
- Extremely dissatisfied
- Not applicable

Please add comments to help us improve our level of service.

5. Overnight Excursions and Holidays

Are you interested in overnight excursions? *(please circle)* Yes / No

If yes, what sort of budget would suit your needs for a three-day, two-night holiday?
(Including - transport, accommodation, some meals and activities)

- Low cost \$500 - \$1000
- Midrange \$1000 - \$1500
- Luxury \$1500 - \$2000

Please list destinations or activities within NSW/ACT that you would like to visit/do.

6. How would you rate the level of customer service from the Driver's at Easylink.

- Extremely satisfied
- Very happy
- As expected
- Below expectations
- Extremely dissatisfied
- Not applicable

Please add comments to help us improve our level of service.



7. How would you rate the level of customer service from the Office Staff at Easylink?

- | | |
|--|---|
| <input type="checkbox"/> Extremely satisfied | <input type="checkbox"/> Below expectations |
| <input type="checkbox"/> Very happy | <input type="checkbox"/> Extremely dissatisfied |
| <input type="checkbox"/> As expected | <input type="checkbox"/> Not applicable |

Please add comments to help us improve our level of service.

8. How would you rate your overall experience with Easylink Community Transport?

- | | |
|--|---|
| <input type="checkbox"/> Extremely satisfied | <input type="checkbox"/> Below expectations |
| <input type="checkbox"/> Very happy | <input type="checkbox"/> Extremely dissatisfied |
| <input type="checkbox"/> As expected | <input type="checkbox"/> Not applicable |

Please provide further feedback to help us improve our level of service.

9. Do you consent to be contacted regarding your feedback?

- Yes
 No

Name: _____

Phone Number: _____

*Thank you for your valuable feedback. If you have provided your contact details, you will be in the draw to win a **FREE** social outing of your choice! Good luck!*